

# Salesforce for managing non-profit Childcare centers

## Empower the Organization with Childcare Management System

### OBJECTIVE

To provide a child database management system for a charity Organization and Salesforce Implementation for Volunteer Management, Contact Management, Child Management and Donation Management , Facility Management.

### CHALLENGES

- Data handling and Duplicate data
- No Portal for Volunteer to access.
- Inability to track the Child Information and Services Offered and availability
- Unable to add a Cost involved for Child Volunteer or send email from a place and track in the same place

### APPROACH

- Streamlined Application to solve Date Discrepancy and avoid Manual Process.
- Providing a holistic solution for Child Management
- Child Program Management and Services Offered are tracked.
- Child register from portal and Community Pages
- Child Tracking and screening Process for Allocating Child to each Centers.
- Trigger implementation to meet the Business Process needs

### BUSINESS BENEFITS

- More Time to Focus on Strategize the Business Operations.
- All the end user's support request is resolved quickly, thereby speeding up the business processes.
- Helped the Business User to Get Child Allocation directly to the Salesforce removing the manual hassle of creating the excel sheets looking at each line item.
- Our streamlined process helped the client to save time.
- Managing Client information and generating monthly reports and dashboards

### INDUSTRY

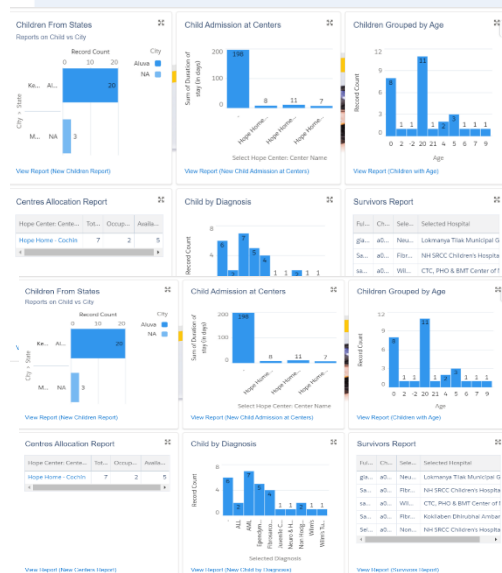
Non-Profit Organization

### CUSTOMER PROFILE

UAE-based Organization, with more than 10 years of experience serving multiple child health care centers

### TECHNOLOGY AND TOOLS

- Salesforce Platform
- Non Profit Starter Package
- V4S
- Lightning Components
- Communities



### About CloudQ

CloudQ is one of the INC 5000 fastest-growing private companies based in Alpharetta, GA. We specialize in cloud-based technology implementation such as Salesforce. Our clients attribute us to our transparent, highly efficient and customer-centric business model. We are the Silver consulting partner for Cloud based Technology in Salesforce



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